



DCA Press Release – PinForce City Wide

Database Consultants Australia (DCA) is proud to announce a partnership with the City of Greater Dandenong in Victoria to assist in designing a mobile software solution that services and manages virtually all of the field enforcement/compliance functions of local government.

MELBOURNE, January 22nd, 2009 — Market leaders in infringement issuing technology, **DCA**, have entered into a contract with City of Greater Dandenong to provide a new electronic infringement, automated inspection reporting and compliance notice system called **PinForce City Wide**. **PinForce City Wide** integrates with **DCA's** current **PinForce Mobile** and **Manager** system and hardware and allows field officers to communicate activity in real time, directly to Council databases.

The first stage of the project is now complete and allows Council officers to electronically record inspection results as they are undertaken in the field. It also allows officers to generate a number of different types of Notices to Comply, using their existing **PinForce** system. New inspection reports include:

- Abandoned Vehicles
- Dangerous Dogs
- General Compliance
- Overhanging Branches
- Fire Prevention
- Litter

Arising out of inspection results, officers can also automatically generate notices to comply, advising property owners/occupiers of problems identified and corrective actions required of them.

The system also provides a detailed and automated Officer Activity Log, which assist officers to record all of the activity they undertake on a daily basis. This includes patrols/inspections undertaken, notices issued, meetings/training attended and virtually any other activity officers may be required to undertake.

Stage 2, due for release in September 2009, will add Food, Health and Tobacco Act inspection and notice capabilities with data collection via a laptop or tablet possible.

City of Greater Dandenong's field officers will have access to historical data already present on their laptop and be able to print up to A4 size inspection reports and notices whilst in the field. Access to the following information will be possible:

- Animal Registration records
- Local Law permits and compliance
- Food/Health Act registered premises
- Dangerous Dog premises
- Domestic Animals Business information
- Residential, Disabled and Trader parking permits.

These recent announcements, along with **DCA's** exciting new vehicle detection product **PinForce Sentinel**, reinforce **DCA's** position as an industry leading provider of software development for the Local Government industry in Australasia. It also indicates client satisfaction with **DCA's** strong customer support programme and **DCA's** continual delivery of new innovation into the industry.

Regulatory Services Manager at the City Of Greater Dandenong, Mr Peter Shelton says of the system:

“With **Pinforce City Wide** fully operational, our officers will be able undertake almost the full range of their functions without having to return to the office. This means customers will get much faster response to the concerns they raise with us and business operators will get immediate, formal notification of any matters they need to address within their operations. Council will also be collecting far more extensive and accurate data on the great work being undertaken by our field staff, which will improve our resource management and service delivery across the full range of local government compliance functions. It is also possible that we will be able to adapt this system for other inspection reporting functions such as asset management”.

For further enquiries about this solution, please contact **DCA** on the following number **Tel : + 61 3 9320 9000**.

About Database Consultants Australia - www.data.com.au

Database Consultants Australia (DCA) is an innovative Australian software development and data management company employing 150 staff with offices in Melbourne, Sydney, Bangkok and Boston. DCA has extensive experience with providing innovative and cost-effective I.T. solutions to Local & State Government, manufactures, publishers, government departments, retail organisations and financial institutions.