

# Case Study – DCA Database Services

## Client Industry – Banking and Finance

The emerging use of e-procurement solutions has resulted in the growing demand for enhanced data from commercial card providers. In order to provide customers with enhanced information, our client has implemented a new, value adding service to their electronic reporting suite.

## Client Requirement

Our client required a secure and automated solution of electronically matching a file from its customers containing a list of e-procurement Purchase Orders (POs) with a corresponding charge / transaction file from our client and adding enhanced data such as PO numbers, line item detail, ABN numbers, legal name, card type and a matched/unmatched indicator to create a matched output file. Satisfaction of the strict security requirements was an important part of the project.



## DCA's Solution

DCA uses its Nirvana software to match PO files with a credit card charge files on a daily basis. The matched output file produced represents an enhanced data file, whereby more information is provided by the commercial card provider due to the fields provided by the PO file.

DCA has established secure file transfer protocols to meet the client's strict requirements for security and the transfer and handling of this data.

## Customer Benefits

Our client is able to provide a value added service to its customers, complementing its electronic reporting suite. By receiving an enhanced data file from our client, a customer using e-procurement is now able to automate the reconciliation process and produce significant FTE savings in their Accounts Payable department, cutting out an otherwise tedious and error-prone reconciliation activity. The matched file is a tax compliant record of all purchases via the customer's e-procurement system achieving tax compliance in addition to reducing paper storage requirements for its users. The client is also confident that the solution provided can accommodate the unique business and technical requirements of its customers.

## Contact Details

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